

# KUDO

## KUDO Meeting: How to join guide

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[www.kudoway.com](http://www.kudoway.com)

KUDO Meeting

# Joining from a computer

## 1. Click on the KUDO link provided by the meeting organizer.

Enter your Display Name and Email, then click “JOIN”, and you are in!

KUDO is compatible with Google Chrome, Mozilla Firefox, and Microsoft Edge web browsers.



Wear a headset (Earbuds or AirPods are fine), or use an external USB mic, so the interpreter can hear you clearly

What to expect in a KUDO multilingual meeting?

- Interpreters will be interpreting live during the meeting
- You are asked to not talk fast and avoid interrupting others
- You can change the language you are listening to at any time

Meeting  
**Q4 All-Hands Meeting**

THE MEETING IS RUNNING

Starts  
Wednesday, 16 Nov 2022 17:41

Ends  
Wednesday, 16 Nov 2022 18:41

Timezone  
Eastern Time (US & Canada) (UTC -05:00)

Show my timezone

Meeting ID Email Support  
**220 117 641 283**

**Display Name \***  
Meeting guests will see this name

**Email \***  
Your email address

**JOIN**

## 2. Prepare to enter the meeting room.

Give your browser permission to use your microphone and camera on KUDO.

Test your microphone, camera, speaker, and internet connection before entering the meeting.

Click “Join” when you are ready to enter the meeting.

KUDO Q4 All-Hands Meeting

Set up your camera and mic before you join

Mic OFF Camera OFF

**Join**

**Media settings**

Camera  
HD Pro Webcam C920 (046d:082d)

Microphone  
Default - MacBook Pro Microphone (Built-in)

Speaker  
Default - MacBook Pro Speakers (Built-in)

Test speaker

Test your audio and video connection

Test your connection

**Good connection**  
You may not be able to start your video. Connect to a different network and close any unused apps.

Video quality Audio quality  
**574** kbps **16** kbps

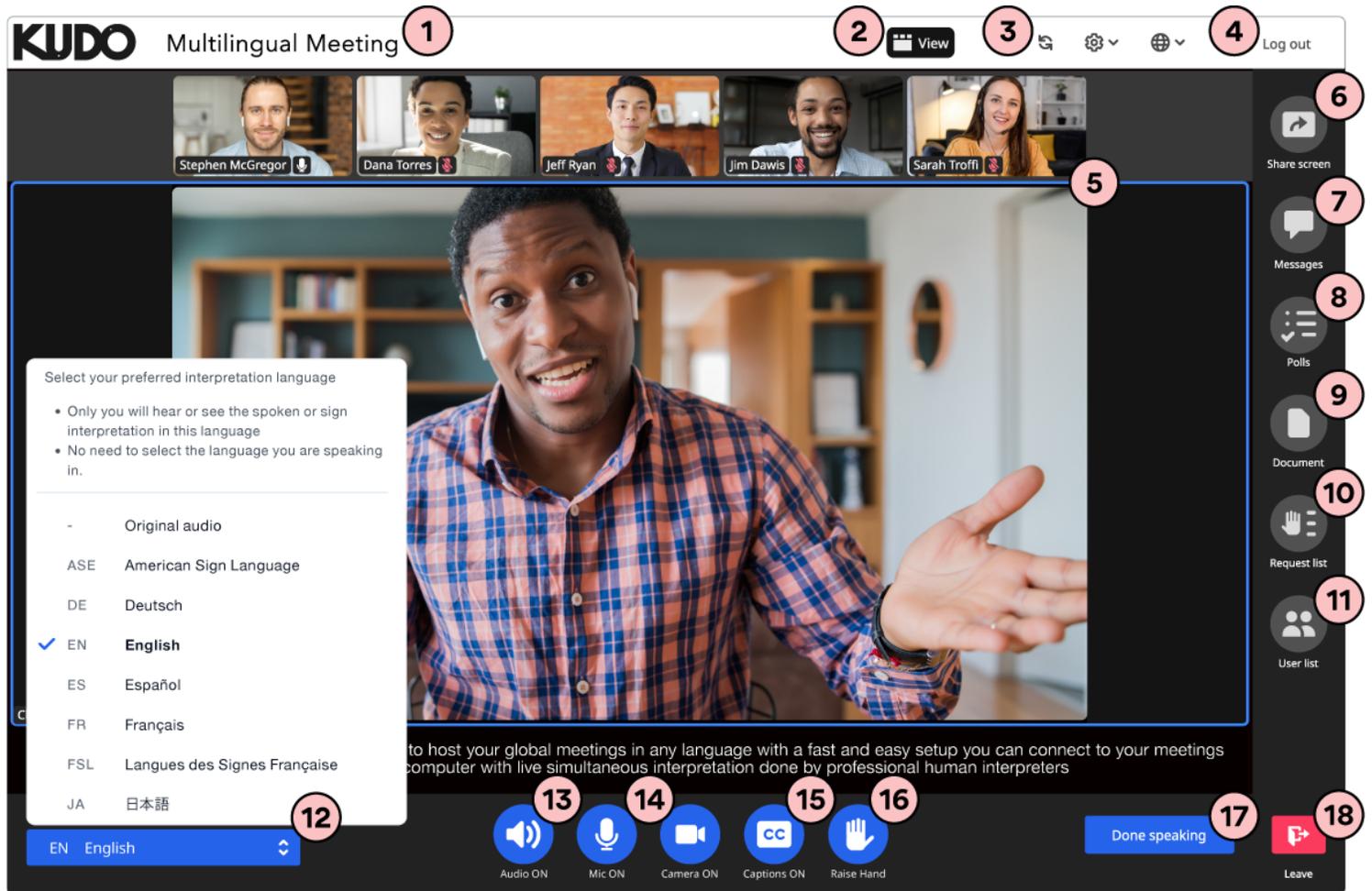
## 3. Enjoy the meeting!

Once you are in, click on Floor and choose your preferred language from the dropdown list.

On the top of the screen, you can click on the icon to change your interface language.

NOTE: this does not select the interpretation language you want to listen to during the meeting.

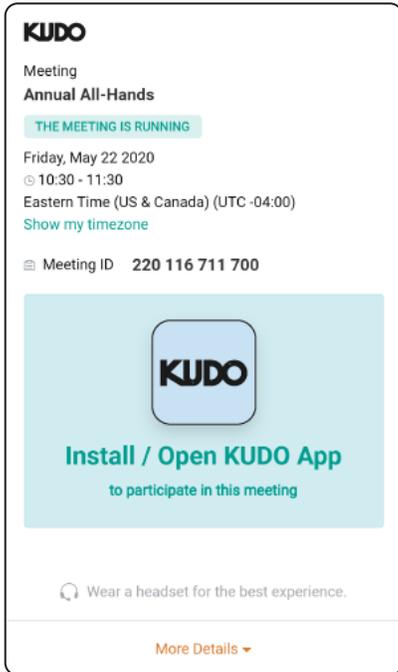
Refer to the guide below to familiarize yourself with KUDO features that may be available in your meeting.



- 1 Meeting name**  
Indicates the name of the meeting or event.
- 2 View mode**  
Switch between different layout options to view participants, shared screen, and sign languages interpretation when available.
- 3 Interface and media settings**  
Refresh the session, select the language for the interface, and configure the mic/speaker/camera to use on the meeting, and test your connection.
- 4 Display name and Log out**  
See your display name; Exit the meeting and log out of.
- 5 Vide window**  
Embedded video or presentation window.
- 6 Share screen**  
Share specific window or your entire screen.
- 7 Messaging tab**  
Select the chat channels to communicate with operator and other participants.
- 8 Polls tab**  
Submit votes and view the results when the Operator/Host publishes them.
- 9 Documents tab**  
Access to view and download documents shared on the meeting.
- 10 Request list tab**  
See the participants who have requested to speak
- 11 User list tab**  
Overview of currently connected users, and check status of their mic and camera.
- 12 Language selector**  
Select and interpreted language to follow from the list.
- 13 Incoming audio switch**  
Activate or deactivate the sound from other participants/interpretation.
- 14 Mic and Camera controls**  
Activate or deactivate your microphone and camera to participate in the meeting.
- 15 Captions switch**  
Activate or deactivate real-time captions. The captions are displayed in the same language you have selected to follow to.
- 16 Raise/Lower hand**  
Indicate your intention to speak to other participants in the meeting.
- 17 Request to speak**  
Send a request to the Operator/Host to be allowed in the meeting floor to participate in the meeting.
- 18 Leave the session**  
Leave the session without logging out from your KUDO account.

# Joining from a mobile

## 1. Join with link

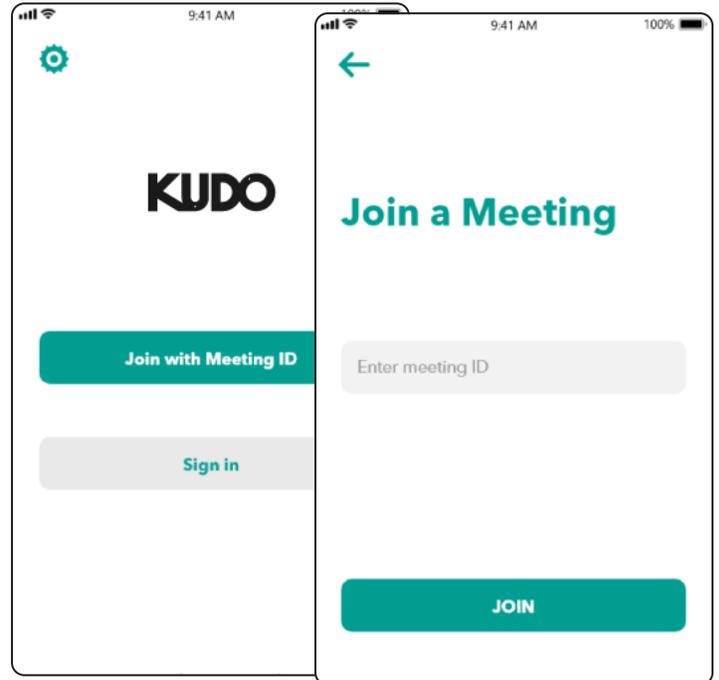


If this is your first time on KUDO, you need to install the app on your device.

If you have the app, it will open automatically when you click the link.

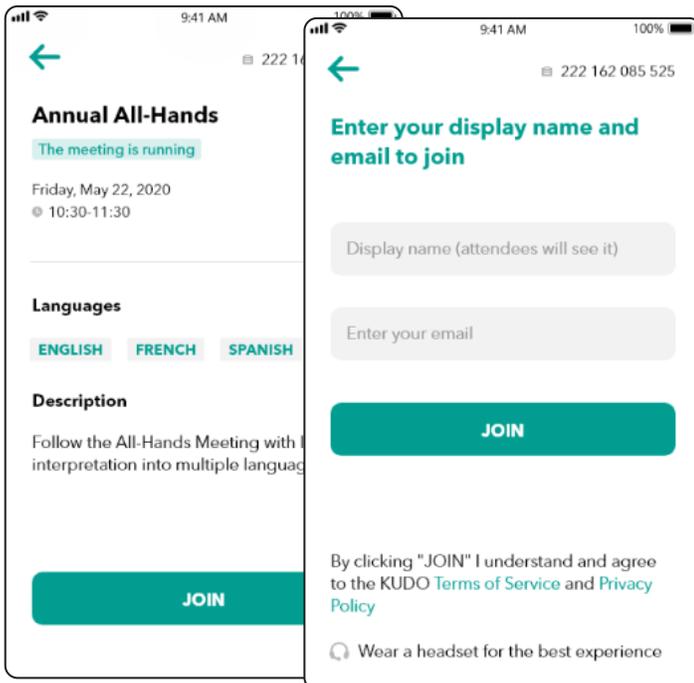
On your smartphone go to the **provided link**.

## 2. Join with Meeting ID



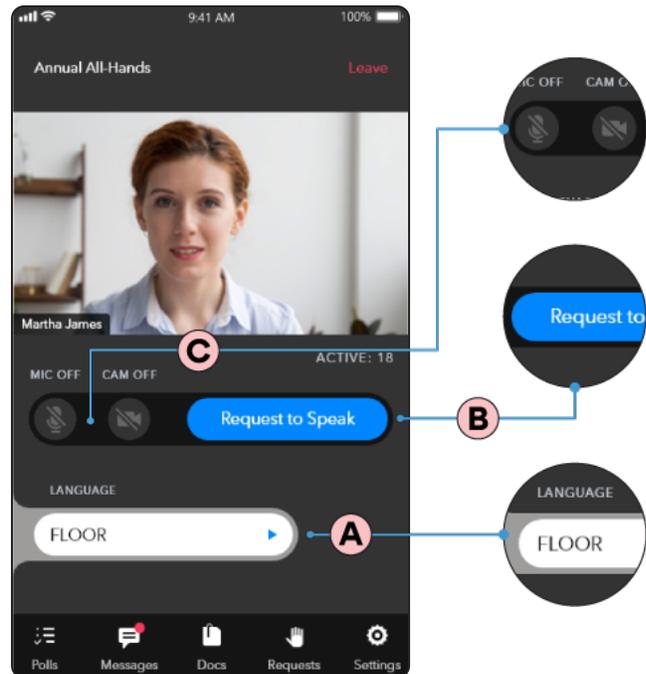
On your smartphone open the **KUDO App**, tap **Join with Meeting ID**, enter the ID and tap **JOIN**.

## 3. Enter your details



Review the meeting information and tap **JOIN**, then **fill out your name and email** and tap **JOIN**.

## 4. Enjoy your meeting!



Tap **Floor** and select your preferred language. **A**  
 To speak tap **Request to Speak** (if required). **B**  
 Activate your microphone and camera. **C**

Before joining

# Preparing for a meeting

Please refer to the items below to help you prepare and make the most of the meeting:



## A good headset

- Ideally, a USB headset.  
*(Professional-grade is highly recommended)*
- Avoid using earbuds unless you are following from your phone.
- Place the microphone close to your mouth but avoid breathing into it.



## A webcam

- An HD webcam is preferred for high-quality video.
- Point the camera directly at yourself, preferably at eye level.
- Leave enough distance between you and the camera, so your entire face is visible.



## Internet connectivity

- Use Google Chrome, Mozilla Firefox, or Microsoft Edge as your browser.
- Use a wired connection is preferred.
- If a wired connection is not available, use high-speed Wi-Fi instead.

*(Ideally, 20 Mbps download and 5 Mbps upload. 5Ghz / 802.11ac is highly recommended)*



## Professional environment

- Choose a private and quiet room to speak from.
- Make sure the lighting in the room is adequate.
- Be aware of what is behind you. Choose a place where your background is free of distractions.



## Stay updated

- Make sure you have the latest version of the KUDO app and your browser before joining a meeting. Click on the links below to download them:



Download Chrome



Download Firefox



Download Edge



If you need help, contact [support@kudoway.com](mailto:support@kudoway.com)