



Hardware, Software and Connectivity Requirements

- OS: Windows 7+ or MacOS 10.11+
- Browser: Google Chrome (*Preferred; latest version*)
Mozilla Firefox (*Alternative; latest version*)
*Allow access to microphone; avoid ad-blockers
- Memory: 16GB+
- CPU: Intel Core i7+ or equivalent
- USB Headset
Check AIIC's list of [ISO-compliant headsets](#)
- Wired internet connection with min. 10Mbps up/down
- Soundproof booth or quiet room

! Soundcheck must have been completed in the last 48 hours

↓ Make sure you have the latest version of your browser



Download Chrome



Download Firefox



Not sure you meet the requirements?

Run a test and record yourself



Pre-meeting Checklist

- [Onboarding Tutorial](#) completed
- [Live Interpreter Webinar](#) attended
- [KUDO Profile](#) created and up-to-date
- Interpreter Guidelines reviewed
- Signed NDA on file with KUDO or the client
- In-session soundcheck completed



Join the Session

- Click on the link or email you were sent
- Log into KUDO with your usual interpreter credentials

*Thank you for your cooperation
Enjoy the meeting!*



Some Best Practices

- Be mindful of your microphone at all times. **Always assume the mic is ON!**
- Clear cookies and reboot your computer prior to the meeting
- Log in at least 20 minutes before the start for a soundcheck
- Make sure you know who to contact in case you need assistance
- Coordinate with your boothmate on the timing of your shifts



Still have questions? Check our [FAQs](#)